

The Laundry Nook – Policy

Pricing & Payment

- Services are priced at **\$2 per pound**
- **\$35 minimum per order**
- Bulky items (comforters, large blankets, etc.) are priced separately since they take a full load.
- Comforters: \$15

 **Payment is required before the time of delivery.**

Laundry Guidelines

- Please ensure all pockets are emptied before service
- We are not responsible for items left in pockets
- Items will be washed together unless otherwise requested
- Special care items must be clearly communicated in advance.

Stains & Damage

- We do not guarantee removal of all stains
- Normal wear and tear, fading, or shrinkage may occur
- We are not responsible for damage due to:
 - weak fabric
 - improper labeling
- pre-existing damage

Heavily Soiled Items

- Items with excessive dirt, odors, or pet hair may incur an additional fee
- We reserve the right to refuse items that pose a health or safety risk

Pickup & Delivery

- Pickup and delivery times will be scheduled in advance
- Please ensure items are ready at the agreed time

Turnaround Time

- Standard turnaround time is **24–48 hours**

- Rush/same-day service may be available for an additional fee

Unclaimed Laundry

- Laundry not claimed within **7 days** will be subject to a storage fee
- Items left over **30 days** may be donated or discarded.

Right to Refuse Service

The Laundry Nook reserves the right to refuse service for:

- hazardous materials
- excessively soiled items
- items that may damage equipment
- no form of payment received before washing process